

Situations like the coronavirus pandemic quickly lead to misinformation, rumors and fake news, as we saw after the earthquakes in Nepal. We can all play a role in beating the virus by making sure that we are sharing validated information and using trusted sources to inform our decision-making.

The **Coronavirus CivActs Campaign (CCC)** gathers rumours, concerns and questions from communities across Nepal to eliminate information gaps between the government, media, NGOs and citizens. By providing the public with facts, the CCC ensures a better understanding of needs regarding the coronavirus and debunks rumours before they can do more harm.



GOVT
DECISIONS
THAT
WORK



Nation-wide
Lockdown



Active Coordination
Committees



Temporary
Quarantine Zones



Regular Press
Briefings



Some Local Bodies
Instant Action
Against COVID-19

ISSUES THAT NEED
URGENT ACTION

- ✓ Daily necessities support to poor, elderly, and disabled people
- ✓ Tracking of people who are inbound from the borders
- ✓ Authentic information to worrying families of migrants workers
- ✓ Central database on COVID-19
- ✓ A dedicated taskforce to look after migrant workers or Nepalis abroad
- ✓ Take action against private hospitals denying patients with fever and flu

Rumors - Facts



I am tired of hearing hundreds of rumors, fake news, incorrect data and rules to follow on Coronavirus. Whom should I trust at this point of time? Where is the reliable information available?

There is no central government database yet to get all the information related to Novel Coronavirus [COVID-19] in one place. However, you can follow the government press briefing, decision, notice and update on their social media and website. The Ministry of Health and Population (MOHP)/HEOC has launched a Viber community to disseminate latest information related to COVID-19 among the public. [Join here.](#)



Are local officials distributing cash allowances at doorsteps of locals during the lockdown?

There is no official decision from the federal and provincial government yet on this regard. However, Gaidakot Municipality distributed social security allowance at the doorsteps of their citizens. This may be replicated in other areas to ensure the poor, elderly and people with disability get access to finance during this difficult period.



My visa at the country of destination is expiring and there is a lockdown in Nepal, what do I do?

The government has published a notice that if the visa of migrant workers expires at the destination country and gets stuck there, they have to immediately inform the embassy or consulate present in that country. [You can read the notice here.](#)



We can observe that people are openly sharing the identification information of the returnees in social media and asking the government to take them under control. Is it ethical or legal to report suspects by random people openly?

The government has arranged a health desk at point of entries in the airport and borders where everyone coming to Nepal should get tested. After entering, everyone is requested by the government to stay in quarantine for 14 days. It is everyone's responsibility to contribute to minimize the risks of the pandemic. However, to do something against anyone's privacy is unethical and illegal.

SOURCES OF INFORMATION

[World Health Organization](#)

[Ministry of Health and Population](#)

[Do's and don'ts](#)

[Johns Hopkins Coronavirus Resource Center](#)

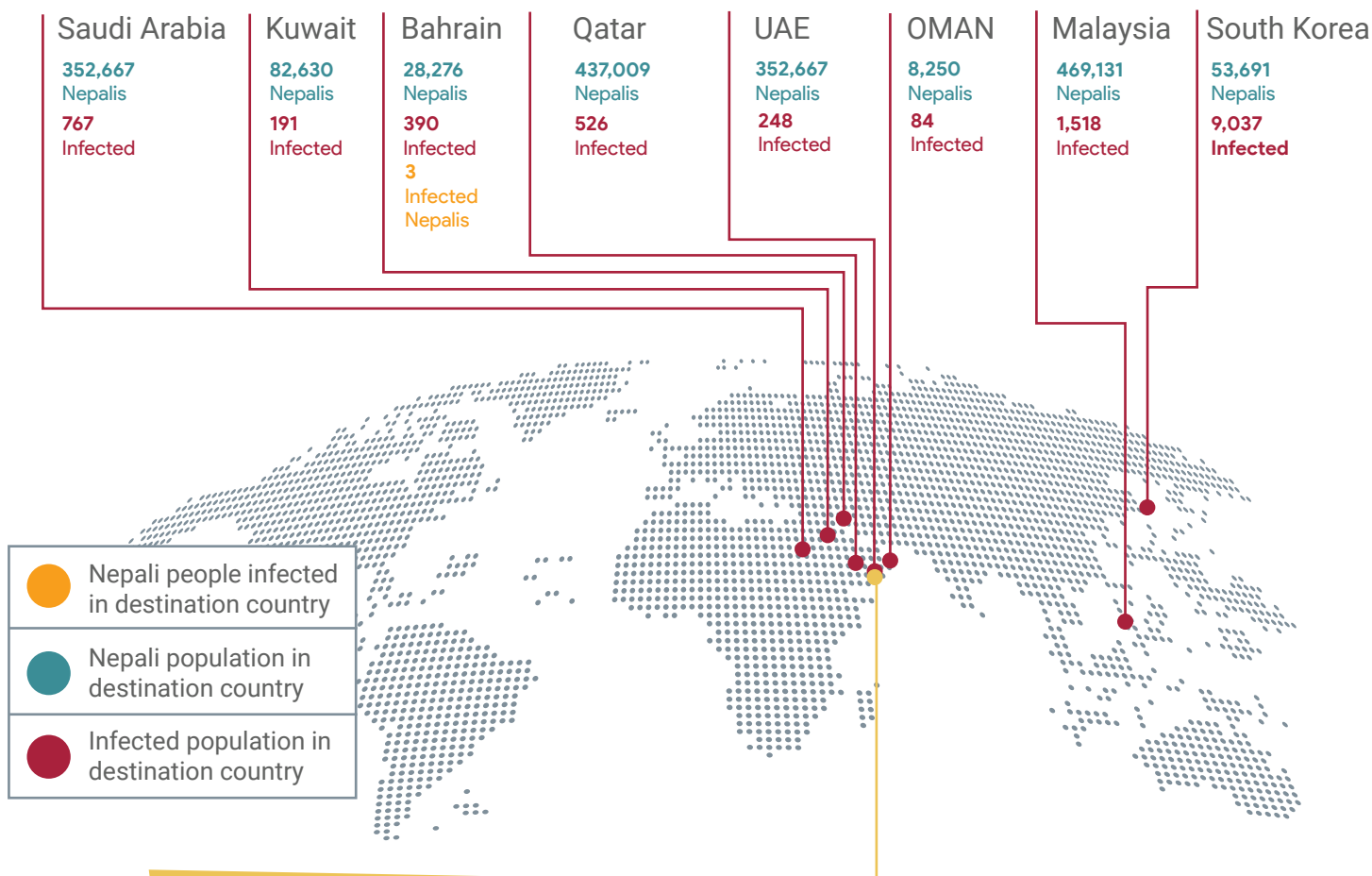
[Coronavirus \(COVID-19\) Update, Ministry of Health and Population, Government of Nepal](#)

[Nepal Labour Force Survey Report](#)

[COVID-19 Situation](#)



Migrant workers in major destination countries



UAE

Farida Al Hosani, the chief of the Infectious Disease Control Program under the Department of Health, Abu Dabi declared in a press meet that two Nepali nationals have recovered from COVID-19 after the treatment.

Important links to find validated information



**MoHP Nepal COVID-19
Viber Group**



**Ministry of
Home Affairs**



**Coronavirus disease outbreak
update and resource center**



**Migration related
all news and articles**



**Emergency
Contacts**



**Ministry of Health
and Population (Press Releases)**



**Immigration
Information**

Provincial government action against coronavirus

Province 1

- ▶ 20 crore Corona Action Fund separated with 10 crore from provincial government
- ▶ 50 bed hospital along with 10 bed ventilator facility
- ▶ Help desk and health checkups in 4 entry points
- ▶ Rapid Response Team for COVID-19

Province 2

- ▶ 50 lakhs to each district, 20 lakhs to provincial police, 20 lakhs to APF and 5 lakhs to National Investigation Bureau office in the province from Disaster Management Fund
- ▶ 12 lakhs for critical health care, 2 lakhs to each district hospitals

Bagmati

- ▶ 500 bed-facility quarantine
- ▶ Formation of Corona Action Team

Gandaki

- ▶ Setting up Chief Minister Emergency Fund
- ▶ Use the amount from Province Disaster Management Fund
- ▶ Lekhnath Community Lions Hospital dedicated for coronavirus treatment

Province 5

- ▶ 10 crore fund to tackle coronavirus
- ▶ Management of 89 isolation beds in 14 hospitals

Karnali Province

- ▶ 1000 bed-facility quarantine being set up
- ▶ 50 crore fund being established
- ▶ 50 lakh to each district's Disaster Management Committee

Sudur Paschim

- ▶ 11 crore 50 lakhs budget allocated
- ▶ 5 lakh to sub-metropolitan city, 4 lakh to municipality and 3 lakh to rural municipality
- ▶ Management of 47 isolation beds in 18 hospitals

What if I contract **coronavirus**?

COVID-19 HOTLINE

Government Hotline
From 8am to 8pm
9851255839
9851255837
9851255834

Free Hotline (Ncell & NTC)
From 8am to 5pm
1115

Where can I get a coronavirus test?

The National Public Health Laboratory (NPHL), Teku, Kathmandu is conducting tests. As the person suspected to have the virus needs to be isolated, the sample is collected by hospitals and sent to the NPHL.

Is the sick person allowed to go to the lab to get tested? How much does it cost?

The sick person is not allowed to go to the lab directly. The local hospitals will refer to the NPHL to test if suspected. There is no cost for the test.

How long does it take to see the results of the test?

The test report is provided between 24-48 hours after the sample is submitted to the lab. If the report is positive, the concerned hospital or the doctor is informed.

The sources of rumors, information and issues presented here are collected from a variety of organizations and individuals including the Ministry of Health and Population, the World Health Organization (WHO), social media and the CivActs team based on their conversations with 1,276 people in early March 2020. The issues highlighted are chosen based on prevalence, relevance and potential impact. The information presented here is correct at the time of issue.

Coronavirus CivActs Campaign is brought to you by
Accountability Lab Nepal.

